

Important customer information: Price adjustment for certain product groups.
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PRICE ADJUSTMENT FOR CERTAIN PRODUCT GROUPS

Dear customers,

The current worldwide supply situation together with the effects of the Corona pandemic present us with new challenges. They have already led to unforeseeable cuts in many sectors, including the metal processing industry. There are supply bottlenecks for many raw materials – stainless steel and aluminium alloys are also affected. At the same time, companies are confronted with rising transport and energy costs.

These factors lead to considerable price increases and thus to significant increase in cost in our product range, which can no longer be compensated by savings or efficiency increases in our production processes.

In this context we would like to inform you that we have to introduce surcharges for certain product groups.

- **Framebuckles +10%**
- **COBRA® and COBRAFRAME hard-coated 10%**
- **COBRA® Nautic stainless steel +10%**
- **GT COBRA® +10%**
- **Carabiners and belay devices hard-coated 5%**
- **Stainless steel carabiners +15%**
- **Bolting materials +25%**

These surcharges will apply with **immediate effect**.

It is currently not foreseeable when an easing of the price situation can be expected. Despite these difficult circumstances, it is our highest priority to continue to serve our customers in the usual quality and to maintain our ability to deliver.

We thank you for your trust and understanding and look forward to a continued successful cooperation.

With best regards,
Your AUSTRIALPIN team

The new Data Protection Law of the European Union (GDPR) sets new standards for the transparency and responsibility of companies which work with and process personally provided data. We take this opportunity to inform you about the protection of your personal data as well as about the rights you have as regards receiving this newsletter.

The protection of your data is of great importance to us. Thus, it goes without saying that the personal data you provide us with is not supplied to any third party. You can at any time make use of your right to correct (update) the data, obtain information regarding the data or delete the data. Simply send us an e-mail with your specific request to datenschutz@austrialpin.at.

In what context, to what extent and for which purposes we and our business associates process the data obtained from you, can be found in our [Data Protection Declaration](#).

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with best regards
your AUSTRIALPIN team

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